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## **FROB adapts its operations due to COVID-19 and state of emergency**

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### **Informative note – 16 March 2020**

You are informed that FROB has extended the measures being taken in recent days in relation to the extraordinary situation caused by COVID-19. These measures seek to guarantee the continuity of the functions of the entity and facilitate the work of its employees, also within the framework imposed by the recent declaration of the state of emergency. In this context, and following the recommendations made by the public authorities, as of Monday, 16 March, FROB employees have not been working *in situ*, although the resolution authority has remained fully operational.

You are reminded that citizens can continue to engage with the entity through the **electronic office** for any procedure necessary<sup>1</sup>.

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<sup>1</sup> In the event that you cannot find the exact reference procedure, you are recommended to use the generic *applications* procedure.